What Is Claimed Is:

1   1.   A method to facilitate remote access by a user to a virtual desktop

2 on a server through a web browser, comprising:

3   downloading a terminal services control to the web browser;

4   receiving a logon window from the server;

5   logging on to the server through the logon window; and

6   accessing the virtual desktop on the server through the web browser.

1   2.   The method of claim 1, further comprising selecting the server

2 using the terminal services control.

1   3.   The method of claim 1, wherein the server is a virtual server of a

2 plurality of virtual servers hosted on a common server platform.

1   4.   The method of claim 3, further comprising providing security for

2 the virtual server from unauthorized access by a second virtual server of the

3 plurality of virtual servers.

1   5.   The method of claim 1, further comprising:

2   choosing a snap-in to provide a capability to the user from the virtual

3 desktop; and

4   controlling the capability of the user with the snap-in.

1   6.   The method of claim 5, wherein the capability includes, but is not

2 limited to, one of, file management, folder management, database access using

9

3   structured query language, electronic mail, and an Internet information server

4   based system-level manipulation utility.

1   7.   The method of claim 5, wherein the capability includes technical

2   support and system administration available to a provider of the server.

1   8.   The method of claim 1, further comprising using a wireless

2   application protocol device to access the virtual desktop.

1   9.   A computer-readable storage medium storing instructions that

2   when executed by a computer cause the computer to perform a method to

3   facilitate remote access by a user to a virtual desktop on a server through a web

4   browser, the method comprising:

5   downloading a terminal services control to the web browser;

6   receiving a logon window from the server;

7   logging on to the server through the logon window; and

8   accessing the virtual desktop on the server through the web browser.

1   10.   The computer-readable storage medium of claim 9, the method

2   further comprising selecting the server using the terminal services control.

1   11.   The computer-readable storage medium of claim 9, wherein the

2   server is a virtual server of a plurality of virtual servers hosted on a common

3   server platform.

10

1   12.   The computer-readable storage medium of claim 11, the method

2   further comprising providing security for the virtual server from unauthorized

3   access by a second virtual server of the plurality of virtual servers.

1   13.   The computer-readable storage medium of claim 9, the method

2   further comprising:

3   choosing a snap-in to provide a capability to the user from the virtual

4   desktop; and

5   controlling the capability of the user with the snap-in.

1   14.   The computer-readable storage medium of claim 13, wherein the

2   capability includes, but is not limited to, one of, file management, folder

3   management, database access using structured query language, electronic mail,

4   and an Internet information server based system-level manipulation utility.

1   15.   The computer-readable storage medium of claim 13, wherein the

2   capability includes technical support and system administration available to a

3   provider of the server.

1   16.   The computer-readable storage medium of claim 9, the method

2   further comprising using a wireless application protocol device to access the

3   virtual desktop.

1   17.   An apparatus that facilitates remote access by a user to a virtual

2   desktop on a server through a web browser, comprising:

3   a downloading mechanism that is configured to download a terminal

4   services control to the web browser;

11

5   a receiving mechanism that is configured to receive a logon window from

6   the server;

7   a log on mechanism that is configured to log on to the server through the

8   logon window; and

9   an accessing mechanism that is configured to access the virtual desktop on

10   the server through the web browser.

1   18.   The apparatus of claim 17, further comprising a selecting

2   mechanism that is configured to allow the user to select the server using the

3   terminal services control.

1   19.   The apparatus of claim 17, wherein the server is a virtual server of

2   a plurality of virtual servers hosted on a common server platform.

1   20.   The apparatus of claim 19, further comprising a providing

2   mechanism that is configured to provide security for the virtual server from

3   unauthorized access by a second virtual server of the plurality of virtual servers.

1   21.   The apparatus of claim 17, further comprising:

2   a choosing mechanism that is configured to choose a snap-in to provide a

3   capability to the user from the virtual desktop; and

4   a controlling mechanism that is configured to control the capability of the

5   user with the snap-in.

1   22.   The apparatus of claim 21, wherein the capability includes, but is

2   not limited to, one of, file management, folder management, database access using

3 structured query language, electronic mail, and an Internet information server

4 based system-level manipulation utility.

1   23.   The apparatus of claim 21, wherein the capability includes

2 technical support and system administration available to a provider of the server.

1   24.   The apparatus of claim 17, further comprising a using mechanism

2 that is configured to use a wireless application protocol device to access the

3 virtual desktop.